

30 Aug. 2023 Thank you for inquiring about our service options:

Budget Estimates

1. This service applies to visitors in the So. Calif, USA area and is provided by All Tech Plumbing, the parent company of Custom Roof Drain Pans Co.
2. Budget estimates are free. Send the project address and we will provide a written budget estimate for your project which will generally be a range of pricing based on similar projects.
3. Send an email with the particulars such as whether you would like new roof drains installed or replacement of existing units. <https://customroofdrainpans.com/contact/>
4. Please note that at this level we do not provide specific technical information. It is helpful to indicate the accessibility to the area under the roof drains or inside the building and accessibility to the roof. Our response time is 1 day.

ONLINE ADVISORY AND CONSULTATION:

If you need help planning or modifying your roof drainage system and would like to know how these products will adapt to your project, please do the following:

1. Send the project address
2. Send blueprints, plans, drawings, sketches, photos etc. These can be uploaded on our contact page on the website.
3. Send an email with any particulars of the project that you would like to communicate or we can arrange a phone call or Facetime.
4. We will review the situation and provide an estimate for the consultation costs if the issue isn't resolved in the first hour.
5. The service does not address roofing materials or waterproofing tech but rather applies to the plumbing aspect of the work

What we do:

- Review drawings, prints and photos of the project and advise.
- Provide drawings or sketches or photos as needed.
- Provide an estimate of the time required. One hour minimum billing.

ONSITE PLUMBING INSPECTIONS and EVALUATION SERVICE: this service applies to Southern California, USA.

1. This service applies to visitors in the So. Calif, USA area and is provided by All Tech Plumbing, the parent company of Custom Roof Drain Pans Co.
2. This service comes into play when your project requires a physical inspection of the drainage system and you would prefer to get help with the planning or to troubleshoot existing problems. In short, when there is technical expertise required.
3. What you do:
 - a. send the project address(s)
 - b. send an email or call us and detail exactly what problem you are trying to resolve and what outcome you expect

4.
 - a. Send all technical information such as plans, blueprints with specs, photos, sketches, video, etc., as to what is required to document the situation
 - b. Let us know what appointment times work for you
 - c. Pay for service online. Billing is generally half and full day service
 - d. <https://customroofdrainpans.com/shopping-cart-flat-roof-drain-kits/>

What we do:

- Review drawings, prints and photos of the project and advise.
 - Provide drawings or sketches or photos as needed.
 - Provide an estimate of the time required.
 - Pay for service online. Billing is generally half and full day service.
5. For local roofing contractors requesting service, please note that we would respectfully decline to bid the project unless the property owner, manager, or consultant requires that all plumbing work be performed by a licensed plumbing contractor with a valid C-36 license in writing.
 6. Disclaimer: All Tech Plumbing is not a licensed architect, engineer or building designer and will not undertake their work. We are a licensed plumbing contractor and the information provided by the same, should be reviewed by competent individuals mentioned. However, as the originators of the products on Custom Roof Drain Pans Co website, we have extensive knowledge on their practical usage in the field.

All Tech Plumbing Calif contractor license 645844 and we are currently a union shop and located in Orange County.